

MARCH 2009

LOS SERRANOS RANCH COMMUNITY ASSOCIATION

www.losserranoshoa.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 16845 Von Karman, Ste. 200, Irvine, CA 92606



Happy St. Patrick's Day!!!



WICKMAN ELEMENTARY – TRAFFIC CONCERNS

Let us remind you that there is no parking or idling at the Los Serranos Ranch entry gates!!

Please comply by making alternative arrangements to safely pick-up and drop-off your children at school.

NUISANCES, NUISANCES

Did you know...

Per the Associations CC&R's and Rules and Regulations:

1. "Loud and Disturbing noises of any kind will not be tolerated within reason and not at all between 10:00 PM and 6:00 AM. This includes TV's, home and car stereo's, and animals.

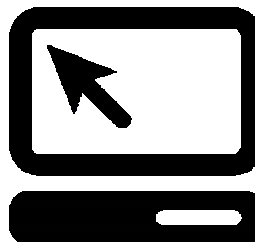
2. "No noise or other nuisance shall be permitted to exist or operate upon any portion of a Lot so as to be offensive or detrimental to any other LOT or to occupants thereof." This includes, loud and late-night parties, noisy or smoky vehicles, large power equipment or power tools, barking dogs, etc.

HOMEOWNERS, it is up to you to report these nuisances to Management! *Perpetual nuisances will be subject to fines.*

VISIT www.losserranoshoa.org!

Log onto Los Serranos Ranch's community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your assessment billing account online
- Pay your association bill online



Should you have problem logging onto the community website, please call Customer Service at (949) 833-2600.

BOARD OF DIRECTORS:

President: Jack Ritoli
Vice-President: Arian Maleki
Secretary: Glen Powell
Treasurer: Laura Kopulsky
Member-at-Large: Manny Zaragoza

NEXT BOARD MEETING:

Tuesday, March 3, 2009

6:00 PM – Executive Session

7:00 PM – General Session

Wickman Elementary School

16250 Pinehurst Drive

Chino Hills, CA 91709

The final agenda will be posted at the entry-ways at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 949-838-3227.

IMPORTANT NUMBERS: ASSOCIATION MANAGER:

Claudia Faison
Phone: 949-838-3227

Emergency After Hours:

949-833-2600

Fax: 949-833-0919

cfaison@keystonepacific.com

COMMON AREA ISSUES:

Mindy Baumgardner

Phone: 949-838-3254

mbaumgardner@keystonepacific.com

BILLING QUESTIONS,

ADDRESS CHANGES,

WEBSITE LOGIN:

Phone: 949-833-2600

accounting@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 949-838-3239

architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee,

95 Argonaut, Suite 110,

Aliso Viejo, CA 92656

(949) 588-0711

MARCH 2009 REMINDERS

- **Sunday, March 8th - Daylight Saving Time Begins**
Remember to set your clocks forward one hour.
- **For after-hours association maintenance issues**, please call (949) 833-2600 to be connected with the emergency service line. *Please call 9-1-1 for life-threatening emergencies.*
- **Street Sweeping Days:**
2nd and 4th Tuesday of each month between the hours of 7:30-9:30 AM
- **Trash Pick-Up Days: Thursdays**
Please remove trash cans from the common areas after this day.
- **Tuesday, March 3 - Board Meeting @ 7:00 PM**
Location: Wickman Elementary School
16250 Pinehurst Dr., Chino Hills, CA 91709

AFTER-HOURS SERVICE LINE:

If an association common area matter requires immediate attention after management’s office operating hours, please call **951-491-6866** and a representative will be happy to assist you.

SIGN UP FOR THE ACH PROGRAM:

Save time and money! Sign up for our ACH program to have your assessment payment automatically debited from your checking or savings account. Please call customer service at 951-491-6866 or send an e-mail to accounting@keystonepacific.com for an ACH application.



MARCH 2009 CALENDAR



Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5 Trash Day	6	7
8 Daylight Savings	9	10 Street Sweeping	11	12 Trash Day	13	14
15	16	17 St. Patrick's Day!	18	19 Trash Day	20 Spring Begins!	21
22	23	24 Street Sweeping	25	26 Trash Day	27	28
29	30	31				

YOUR AD HERE !

If you are interested in placing an ad in the newsletter for your business each month, please email Claudia Faison at cfaison@keystonepacific.com with the exact wording of your ad and mail a \$50.00 check made payable to: Los Serranos Ranch.