

FEBRUARY 2010

LOS SERRANOS RANCH

www.losserranoshoa.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 41593 Winchester Road, Suite #113, Temecula, CA 92590



Holiday Decorating Contest

It was one of the most difficult choices to make. Those in the community who decorated their homes did an amazing job. Regardless of whether the homes were decorated for the holidays, for the delight of children, or for the competition, the lights were all so beautiful.

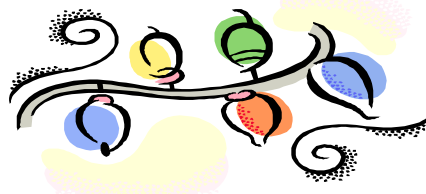
Following are the results:

1. Most Wattage used: 16540 Misty Hill Drive
(very beautifully and tastefully displayed)
2. First Place: 4447 Fox Run Drive
3. Second Place: 16329 Whitefield Court
4. Third Place: 16303 Sonnet Court



Honorable Mentions:

1. 16409/16408 Nesslewood Court (creativity)
2. 4165 Kelton Court
3. 16263 Wind Forest Way (very tastefully displayed)
4. 16320 Whitefield Court
5. 4201/4202 Fox Run Drive (creativity designed)
6. 16342 Whitefield Court (beautifully displayed)
7. 16355 Misty Hill Drive
8. 16379 Misty Hill Drive
9. 4358 Jasmine Hill Court
10. 4355 Jasmine Hill Court
11. 4331 Stone Mountain Drive
12. 16457 Colebridge Court
13. 4159 Glen Haven Court
14. 16449 Nesslewood Court
15. 16316 Sonnet Court
16. 16321 Whitefield Court



The decoration judging committee consisted of Laura and Christy Kopulsky, as well as Bob and Sheila Williams. Thank you, Committee, for your time and effort.

BOARD OF DIRECTORS:

President: Glen Powell
Vice President: Bob Williams
Secretary: Laura Kopulsky
Treasurer: Manny Zaragoza
Member-At-Large: Jack Ritoli

NEXT BOARD MEETING:

Tuesday, February 16, 2010
6:00 PM – Executive Session
7:00 PM – General Session
Wickman Elementary School
16250 Pinehurst Drive
Chino Hills, CA 91709

The final agenda will be posted at the entryways at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Serina Washington, CCAM
Phone: 951-491-6863
Emergency After Hours: 951-491-6866
Fax: 951-491-6864
swashington@keystonepacific.com

COMMON AREA ISSUES:

Joy Richardson
Phone: 951-491-6866 ext 636
jrichardson@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 951-491-6866 ext. 239
architectural@keystonepacific.com

JANUARY 5, 2010 BOARD MEETING HIGHLIGHTS

- Approved the November 11, 2009 Meeting Minutes
- Approved the October 31, 2009 Financial Statement
- Discussed Homeowner requests and actions to be taken
- Tabled the discussion of the Holiday Lighting Decorating Committee
- Approved the Action without Meeting Minutes on the TCD rollovers



FEBRUARY 2010 REMINDERS

- **Keystone Pacific will be closed in observance of President's Day:**
* *Monday, February 15, 2010*

For after-hours association maintenance issues, please call 951-491-6866 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

- **Trash Pick-Up Day - Thursdays**
Please remove trash cans from the common areas after this day.
- **Street Sweeping Days: 2nd and 4th**
Tuesday of each month between the hours of 7:30 – 9:30 A.M.



AFTER-HOURS SERVICE LINE:

If an association common area matter requires immediate attention after hours, please call **951-491-6866** and a representative will be happy to assist you.

Please call 9-1-1 for life threatening emergencies.

SIGN UP FOR THE ACH PROGRAM:

Save time and money! Sign up for our ACH program to have your assessment payment automatically debited from your checking or savings account. Please call Customer Care at 951-491-6866 or send an e-mail to customer care@keystonepacific.com for an ACH application.

COMMUNITY REMINDERS

KEYSTONE PACIFIC'S NEW WEBSITE

Keystone Pacific recently launched their new corporate website. They have redesigned the entire website to make it more user-friendly, intuitive, and to include value-added features for their virtual audience!

Focusing on Keystone Pacific's clients online needs, Keystone Pacific has extended their services and programs online. The new website is intuitively structured to give homeowners a better experience online.

Homeowners can request certain documents online such as an ACH application to enroll in the automated payment program, view and pay their statement online, submit maintenance requests, and much more.

Keystone Pacific is very pleased to continue offering quality service and convenience to their clients.

Please visit their website at www.keystonepacific.com.



The Board Meetings have been re-scheduled to the 3rd Tuesday on the month beginning in February 2010. The next board meeting is scheduled for February 16, 2010.

Schedule Change

VISIT www.losserranoshoa.org!

Log onto the Los Serranos Ranch community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your assessment billing account online
- Pay your association bill online

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