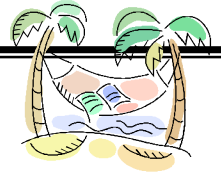


AUGUST 2010

LOS SERRANOS RANCH

www.losserranoshoa.org



Professionally Managed by Keystone Pacific Property Management, Inc. - 41593 Winchester Road, Suite #113, Temecula, CA 92590

Annual Election

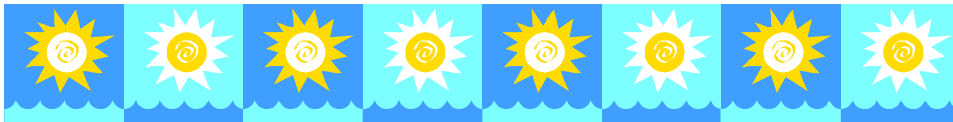
The Annual Election is scheduled for August 17, 2010. Please complete the secret ballot once you receive it in the mail and return it ASAP so quorum can be achieved.



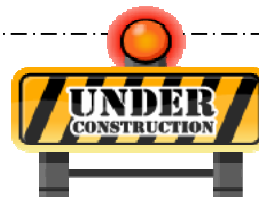
The purpose of the election will be to elect five (5) members to the Board; three (3) to serve a two (2) year term and two (2) to serve a one (1) year term.

The election will be held at the Butterfield Fire Station, 5551 Butterfield Ranch Road, Chino Hills at 6:00 P.M.

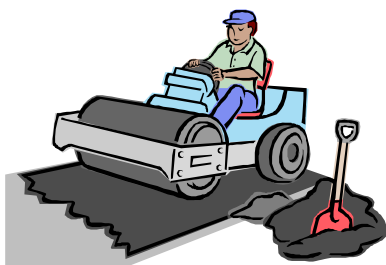
We need your vote!



SLURRY SEAL NOTICE



We will be slurry sealing the streets on Monday, August 2nd and Tuesday, August 3rd and Monday, August 9th and Tuesday, August 10th. A notice and map was mailed to all homeowners and residents. Please contact Management if you did not receive this notice. The notice and map will also be placed on the website. Please read the map carefully and make arrangements for parking during the day your street will be worked on. Your cooperation during this time is greatly appreciated!



BOARD OF DIRECTORS:

President: Glen Powell
Vice President: Bob Williams
Secretary: Laura Kopulsky
Treasurer: Manny Zaragoza
Member-At-Large: Jack Ritoli

NEXT BOARD MEETING AND ANNUAL ELECTION:

Tuesday, August 17, 2010
6:00 PM – Annual Election with General Session and Executive Session to follow
Butterfield Fire Station
5551 Butterfield Ranch Road
Chino Hills, CA 91709

The final agenda will be posted at the entryways at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Serina Washington, CCAM
Phone: 951-491-6863
Emergency After Hours: 951-491-6866
Fax: 951-491-6864
swashington@keystonepacific.com

COMMON AREA ISSUES:

Terry Kammes
Phone: 951-491-6866 ext 636
tkammes@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 951-491-6866 ext. 239
architectural@keystonepacific.com



AUGUST 2010 REMINDERS

- For after-hours association maintenance issues, please call 951-491-6866 to be connected with the emergency service line.
Please call 9-1-1 for life-threatening emergencies.
- **Trash Pick-Up Day - Thursdays**
Please remove trash cans from the common areas after this day.
- **Street Sweeping Days: 2nd and 4th**
Tuesday of each month between the hours of 7:30 – 9:30 A.M.



SIGN UP FOR E-NOTIFICATIONS

Enroll to receive e-statement notifications once your assessment statement is ready to be viewed online. If you decide to enroll in this process and have an account in good standing, an email notification will be sent as the statement becomes available online. Once you have signed up for this program, you will no longer receive paper statements. Inserts that are typically sent with the assessment statements will be sent electronically.

In addition to the e-statement notification program, you can also sign up to receive email notifications involving our community association. Information pertaining to events, news, and activities in our community could be sent by email to the homeowners who have enrolled in this e-news program.

To sign up, please register from the "Update My Profile" page once you have logged into your billing account at www.keystonepacific.com/www.losserranoshoa.org.



VISIT www.losserranoshoa.org!

Log onto the Los Serranos Ranch website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your assessment billing account online
- Pay your association bill online



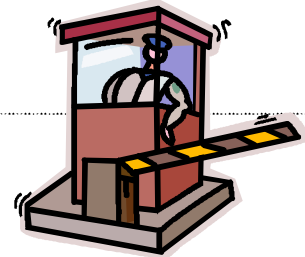
VOTE!!!
We need your ballots to achieve quorum!

Gate Code Change

Please be advised that the new gate code is **3971**, this change went into effect on

July 1, 2010.

Please do not give out this gate code.
This is only for residents of
Los Serranos Ranch



Water Conservation Reminder:

Please remember to conserve water and follow the Inland Empire Water Conservation Ordinance. For more tips on how to conserve water, please visit www.bewaterwise.com